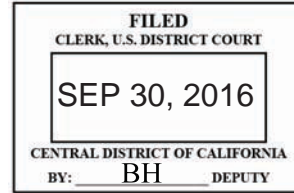


1 DONALD SPECTER (SBN 83925)
2 MARGOT MENDELSON (SBN 268583)
3 PRISON LAW OFFICE
4 1917 Fifth Street
5 Berkeley, California 94710
6 Telephone: (510) 280-2621
7 Fax: (510) 280-2704
8 dspecter@prisonlaw.com
9 mmendelson@prisonlaw.com



10 Attorneys for Plaintiff, *on behalf of*
11 *himself and others similarly situated*

12
13 UNITED STATES DISTRICT COURT
14 FOR THE CENTRAL DISTRICT OF CALIFORNIA
15 EASTERN DIVISION - RIVERSIDE

16
17 RAHSHUN TURNER,
18 on behalf of himself and all others
19 similarly situated,
20 Plaintiffs,
21 v.
22 COUNTY OF SAN BERNARDINO,
23 Defendant.

Case No. 5:16-cv-00355-VAP-DTB

CLASS ACTION

**FIRST AMENDED CLASS ACTION
COMPLAINT FOR INJUNCTIVE
AND DECLARATORY RELIEF**

NATURE OF THE ACTION

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

1. San Bernardino County is violating the constitutional rights of the nearly 6,000 people it incarcerates in its jails. Jail medical, mental health, and dental care is so deficient that it is harming the people it aims to serve. Jail staff uses excessive force against people they are charged with protecting, and fails to take even the most basic steps to prevent violence. Jail staff discriminates against people with disabilities by locking them in housing units that don't have accessible toilets and showers, and by locking people with mental health problems in tiny cells for 22 to 24 hours a day, which only worsens their psychiatric conditions.

2. County officials have known for years that the conditions in the jails are so deplorable that people housed there are at significant risk of harm. Yet the County has failed to take reasonable measures to mitigate the risk of harm faced by people entirely dependent on the County for basic health care, disability discrimination, safety, and security.

3. Plaintiff Rahshun Turner and the class he represents seek a declaration that San Bernardino County's ongoing practices violate their constitutional and statutory rights, and seek injunctive relief compelling Defendant to provide constitutionally adequate health care, to protect people from violence, to provide equal access to programs, services, and activities, and to cease the unnecessary and excessive use of force.

JURISDICTION

4. The claims alleged herein arise pursuant to 42 U.S.C. § 1983 and the Eighth and Fourteenth Amendments to the United States Constitution, the Americans with Disabilities Act (ADA), 42 U.S.C. §12101 et seq., and Section 504 of the Rehabilitation Act, 29 U.S.C. § 794.

5. The jurisdiction of this Court is invoked pursuant to 28 U.S.C. §§ 1331, 1343, and 1367. Plaintiff seeks declaratory and injunctive relief under 28 U.S.C. §§ 1343, 2201, and 2202; and 42 U.S.C. § 1983.

1 **VENUE**

2 6. Venue is proper in the Central District of California under 28 U.S.C. §
3 1391(b) because a substantial part of the events or omissions giving rise to the
4 claims brought by Plaintiff and the class have occurred in this District and
5 Defendant is located in this District.

6 **PARTIES**

7 **Plaintiff**

8 7. Rahshun Turner is a pretrial detainee in custody at High Desert
9 Detention Center. Mr. Turner has been housed in an administrative segregation unit
10 for over a year. On a typical day, Mr. Turner is locked in his cell for twenty three
11 and a half hours. Mr. Turner is experiencing anxiety, agitation, and depression as a
12 result of the long-term isolation.

13 **Defendant**

14 8. Defendant County of San Bernardino operates four jail facilities – West
15 Valley Detention Center, Central Detention Center, High Desert Detention Center,
16 and the Glen Helen Rehabilitation Center – that incarcerate approximately 6,000
17 people. Defendant also operates several detention facilities that incarcerate people
18 for 96 hours or less. The County is responsible for ensuring that the basic human
19 needs of individuals in its custody are met, and for ensuring that individuals are not
20 at risk of serious harm, including by providing appropriate funding, oversight, and
21 corrective action to ensure adequate conditions.

22 **FACTUAL ALLEGATIONS**

23 **I. SAN BERNARDINO COUNTY FAILS TO PROVIDE ADEQUATE HEALTH CARE.**

24 9. Defendant subjects all people confined in the jails, including Plaintiff,
25 to a substantial risk of injury or death by failing to provide adequate medical, mental
26 health, and dental care. Individuals in the jails are entirely dependent on Defendant
27 for their basic health care needs. Defendant has a policy and practice of
28

1 inadequately screening for serious health care conditions and disabilities, delaying
2 access to clinicians and medications, understaffing health care professionals,
3 delaying access to specialty care, and failing to provide the full array of services
4 necessary to meet minimum standards of care. Defendant is deliberately indifferent
5 to the risk of harm caused by these serious health care deficiencies.

6 **A. Mental Health Care Is Inadequate.**

7 10. Defendant's mental health care delivery system is deficient in staffing,
8 screening, therapeutic treatment, suicide prevention, medication management,
9 timely evaluations, recordkeeping, and confidentiality.

10 11. There are not enough psychiatrists and therapists to meet the demands
11 of the current jail population. As a result, Defendant cannot implement the essential
12 components of an adequate mental health delivery system.

13 12. Upon arrival, untrained correctional officers, and not health care
14 professionals, screen people for health care symptoms, including for mental illness
15 and suicidality. If the screening correctional officer manages to identify an
16 individual as mentally ill, he or she is referred to mental health staff for an
17 evaluation. However, this evaluation is often delayed, incomplete, and inadequate.
18 The focus of the clinical evaluation is centered on any history of psychiatric
19 medications, and the other necessary components of an adequate assessment (e.g.,
20 current symptoms, substance abuse, social history, and suicide history) are given
21 short-shrift.

22 13. Defendant does not have a functioning system to ensure timely access
23 to mental health care. Once housed, the primary method for people to request health
24 care is to give a Health Service Request form ("HSR") to a correctional officer.
25 This practice deters people from asking for help because custody staff may review
26 their personal information, and many HSRs are lost or destroyed before reaching
27 health care staff.

28 14. For those individuals who manage to transmit a request for help to

1 mental health staff, the treatment options are extremely limited. There is no therapy.
2 Instead, Defendant provides a brief, non-confidential, cell-front visit by a clinician,
3 flanked by at least one correctional officer, typically several weeks after the
4 individual first requested help, to assess if there are acute mental health symptoms.
5 There is no effort to explore or treat the underlying mental health condition. There
6 is no effort to provide people with practical skills to help them cope with their
7 symptoms or living conditions, including being locked in their cells for 23 or more
8 hours a day, as is common practice. Indeed, in August 2015, a jail therapist
9 documented that former plaintiff Zachery Shovey, who is no longer in Defendant's
10 custody, was depressed and sleeping poorly, but the only treatment plan was to
11 provide him with a list of outpatient clinics. The brief cell-front visits often do not
12 even address the symptoms described in the HSR that prompted the visit. For
13 example, even though a transgender woman had turned in at least two HSRs
14 describing gender dysphoria in October 2015, the clinician who evaluated her in
15 November 2015 did not discuss gender dysphoria symptoms with her.

16 15. Moreover, because these visits occur at cell-front within earshot of
17 other prisoners and custody staff, people are reasonably hesitant to divulge personal
18 information that may result in stigmatization and abuse. Mr. Shovey, for example,
19 had an extensive psychiatric history that includes multiple suicide attempts,
20 psychiatric medications, and a nine-month stay in a state psychiatric hospital. He
21 did not feel comfortable and did not disclose all of his mental health symptoms to
22 jail clinicians because officers were present and other people could hear their
23 interactions. Mr. Shovey had no history of violence or violent charges, and did not
24 pose any security threat that required custody officers to stand next to his clinicians,
25 especially when they were speaking to him through a cell door. For individuals in
26 administrative segregation, jail clinicians stoop over and speak to patients through
27 the food tray slot in the cell door even when there is no security risk involved in
28 opening the cell door and moving the patient to an appropriate clinical space.

1 16. Defendant has a policy and practice of denying or delaying access to
2 psychiatrists. Therapists generally operate as gatekeepers, and, based on
3 assessments they are not qualified to make, deny access to psychiatrists. Defendant
4 denied Mr. Shovey access to a psychiatrist for over a year after his arrest, despite
5 serious mental health symptoms, because a therapist decided medications were not
6 warranted since he had not been receiving them in the months before he was
7 arrested. Individuals who are referred to a psychiatrist must often wait several
8 weeks to be seen. Once a jail clinician finally referred Mr. Shovey to a psychiatrist
9 because of symptoms including paranoia and mania, he had to wait five weeks and
10 file two grievance before a psychiatrist evaluated him. People who are suffering
11 from severe symptoms must wait weeks or months before receiving psychiatric
12 medications.

13 17. If and when Defendant provides psychiatry services, the treatment is
14 often haphazard and inconsistent. Many people are denied medications entirely
15 until and unless they either threaten or attempt suicide. Defendant does not always
16 provide a comprehensive psychiatry evaluation before prescribing or changing
17 powerful psychiatric medications, and fails to adequately monitor people prescribed
18 such medications for side effects, drug interactions, and effectiveness.

19 18. Defendant's suicide prevention practices are dangerous and ineffective.
20 If and when Defendant identifies an individual at risk of suicide, correctional
21 officers force the individual to strip naked and lock him or her in a "safety cell,"
22 which is nothing more than a small jail cell with rubber coated walls, no furniture,
23 and a hole in the floor to use as a toilet. The individual is left in this cell for many
24 hours, sometimes days, without any meaningful treatment until Defendant receives
25 some assurance that the individual is no longer suicidal. However, Defendant then
26 abruptly releases such individuals back to their housing units without close
27 monitoring of their symptoms and a without a timely follow-up appointment with a
28 clinician. People quickly cycle in and out of safety cells because they remain

1 untreated.

2 19. Defendant worsens people’s psychiatric conditions by locking them in
3 small cells for 22 hours or more a day, also known as “solitary confinement.”¹ As a
4 result, they suffer from acute anxiety, depression, withdrawal, psychosis, agitation,
5 and an increased risk of suicide or violence. Defendant does not assess people with
6 mental illness before placing them in solitary confinement to ensure their symptoms
7 are not exacerbated or if they can be safely and adequately managed in such
8 conditions. Defendant also fails to monitor them or provide mental health services
9 once they are locked in solitary confinement despite the well-known risks inherent
10 in locking people in their cells for prolonged periods of time.

11 **B. Medical Care is Inadequate.**

12 20. As described above, Defendant has a policy and practice of failing to
13 adequately complete the most important encounter in a medical care delivery system
14 – the intake screening. An adequate intake screening is integral because it identifies
15 medications, infectious diseases, and health care conditions that must be addressed
16 to prevent injury and death. Defendant assigns correctional officers to conduct the
17 majority of the intake screenings. These correctional officers are not qualified to
18 recognize and respond to the signs and symptoms of serious medical conditions such
19 as substance withdrawal or infectious diseases. They are not qualified to identify,
20 nor does Defendant verify, prescribed medications for individuals entering the jail,

21 _____

22 ¹ See U.S. Department of Justice, Investigation of State Correctional Institution at
23 Cresson, May 13, 2013, p. 5, available at
24 http://www.justice.gov/crt/about/spl/documents/cresson_findings_5-31-13.pdf
25 (“terms ‘isolation’ or ‘solitary confinement’ mean the state of being confined to
26 one’s cell for approximately 22 hours per day or more, alone or with other prisoners,
27 that limits contact with other.”); *Wilkinson v. Austin*, 545 U.S. 209, 214, 224, 125
28 S.Ct. 2384, 2389, 2394 (2005) (describing solitary confinement as limiting human
contact for 23 hours per day); *Tillery v. Owens*, 907 F.2d 418, 422 (3d Cir. 1990)
(21 to 22 hours per day).

1 especially for those who are in extreme distress or under the influence of substances.
2 They are not qualified, and the intake screening does not require them, to take vital
3 signs (e.g., blood pressure and temperature). Defendant also fails to conduct an
4 intake screening for individuals who are transferred from other facilities to West
5 Valley Detention Center for medical treatment, and instead sends them straight to
6 housing units without any contact with medical staff. Consequently, many people
7 are later hospitalized for conditions that could have been prevented if appropriately
8 identified and addressed at the intake screening.

9 21. Defendant does not conform to the professional standard of care in the
10 prevention and control of infectious diseases. It fails to adequately screen for
11 tuberculosis, a highly contagious and deadly disease with a high prevalence rate
12 among people in Defendant's custody. Defendant fails to provide adequate soap
13 and sanitizers to staff and prisoners. Defendant also does not adequately sanitize
14 shavers and hair clippers that are shared by dozens of individuals. Defendant's
15 policies and practices create an unreasonable risk of the spread of infectious
16 diseases.

17 22. Defendant does not adequately assess, manage, or treat individuals
18 suffering from substance withdrawal complications, and its policies and practices
19 regarding withdrawal do not conform to the professional standards of care.

20 23. Defendant does not consistently respond in a timely manner, it if
21 responds at all, to individuals who submit HSRs regarding serious medical
22 conditions. For example, Mr. Shovey submitted HSRs on February 22 and March 1,
23 2015, reporting recent seizures and that his seizure meds may need to be adjusted.
24 Medical staff did not respond to either HSR. Indeed, Defendant did not evaluate
25 him until April 3, 2015, when custody staff made an emergency call to nursing staff
26 because Mr. Shovey was having a seizure. Many of these types of emergencies,
27 including those that require hospitalizations, could be avoided if Defendant had a
28 policy and practice of timely responding to HSRs.

1 24. Defendant does not have a functioning system to ensure that people
2 receive timely access to specialty care and that specialists' treatment
3 recommendations are provided. Defendant provides many specialty services on site
4 at the West Valley Detention Center, but then fails to arrange transportation to those
5 services for individuals housed at the other jail facilities. Those individuals wait
6 months or are never rescheduled for the specialty services because Defendant does
7 not have a tracking system to identify missed appointments. In addition, the jail
8 providers responsible for the overall care of the individuals needing specialty
9 services fail to monitor them once referred, and thus do nothing when a specialty
10 appointment is missed or when a specialist recommends treatment that must be
11 ordered by the jail provider. Similarly, Defendant does not have an effective system
12 to timely receive diagnostic test results that are necessary for adequate treatment of
13 serious medical conditions.

14 25. Defendant has a policy and practice of failing to adequately review,
15 document, or correct any deficiencies in care. For individuals who die in custody,
16 Defendant's practice is to gather records for at least eight to 12 months regarding the
17 death, and then confer with its attorneys. There are no documented findings or
18 conclusions from the records. There are no psychological autopsies of suicides.
19 Defendant does not interview or meet with custody and health care staff who may
20 have been involved in a death. There is no documented plan for corrective action.
21 For individuals who do not die in custody, there is no assessment or evaluation of
22 the overall quality of care, identification of problems or shortcomings in the delivery
23 of care, corrective action to overcome these deficiencies, or follow-up monitoring to
24 ensure corrective steps are effective. Defendant's failure to implement an effective
25 death review and quality assurance program results in a substantial risk of harm of
26 preventable injury and death.

27 **C. Dental Care is Inadequate.**

28 Defendant has a policy and practice of denying the full range of dental

1 services that is necessary to maintain dental health. It does not, for example,
2 provide root canals, dentures, or dental floss, even for those people who will be
3 incarcerated for several years. For those patients who require root canals, Defendant
4 offers to extract teeth at no cost or refers the patient to a private dentist who charges
5 the patient for hundreds or thousands of dollars for root canals and other treatment
6 alternatives to save the teeth. This practice forces many indigent people to extract
7 teeth that might otherwise be saved. Many people who do not have access to money
8 in jail refuse extraction and wait in pain and discomfort with the hope that they can
9 pay for the appropriate treatment alternative once released. Those individuals, who
10 may be incarcerated for long periods of time, are at risk of infection and further
11 complications as a result of Defendant's policies and practices. Defendant also fails
12 to timely respond to HSRs describing serious dental symptoms.

13 **D. Health Care Records are Inadequate.**

14 26. Defendant has a policy and practice of failing to maintain accurate,
15 complete, and organized medical, mental health, and dental records. Defendant uses
16 paper, instead of electronic, records that are not in chronological order or organized
17 in such a way that providers can find essential information about their patients.
18 Some of the providers' handwriting is illegible, and many psychiatry records are
19 unintelligible. Defendant loses, misfiles, or inappropriately destroys essential
20 records, including HSRs. The records are not always available during health care
21 appointments, especially when individuals are transferred to different jail facilities.
22 As a result of Defendant's failure to maintain adequate records, individuals suffer
23 from a substantial risk of misdiagnosis, dangerous mistakes, and unnecessary delays
24 in care.

25 27. Defendant also has a policy and practice of denying people copies of
26 their own jail health care records in violation of 45 C.F.R. § 164.524.

27
28

1 **II. SAN BERNARDINO COUNTY HAS A POLICY AND PRACTICE OF USING**
2 **EXCESSIVE FORCE**

3 28. Defendant has a policy and practice of using excessive force in the jails
4 that subjects people to serious injury or the risk of serious injury. Correctional
5 officers tase, fire non-lethal weapons at close range, punch, push, stomp, slam, or
6 restrain individuals when it is not necessary to ensure safety and security. These
7 assaults result in broken bones, dislocated joints, swelling, bruising, and
8 hemorrhaging.

9 29. Defendant has a pattern of using force as a first resort in reaction to any
10 behavior that might possibly be interpreted as aggressive. Force is used on people
11 who are deemed, correctly or not, to have disrupted jail operations, disobeyed jail
12 rules, complained about conditions, or disrespected jail staff. In many instances, the
13 use of force is completely unnecessary to control behavior or maintain order in the
14 jails. In some instances, the use of force may be necessary *initially*, but after the
15 need for force has passed, the individual is subjected to retaliatory assault.

16 30. These patterns of excessive force occur because Defendant does not
17 adequately train, supervise, and discipline correctional officers. These patterns also
18 occur because Defendant's written policies and procedures are inadequate. For
19 example, Defendant's policies do not require that officers first attempt to verbally
20 resolve or use only the minimum force necessary to stop or control a potentially
21 dangerous interaction. Officers are not required to document every use of force
22 incident, and not all use of force incidents are reviewed by supervisory staff.
23 Defendant's policies do not include any limitations on the use of force against
24 people who are unable to comply with commands due to severe mental illness, or
25 the use of restraints on people who are vulnerable to injuries, including pregnant
26 women. There is no system for people in custody to confidentially report excessive
27 use of force.

28 31. All people in the jail, including Plaintiff, are at risk of harm due to

1 Defendant's policies and practices regarding the use of force.

2 **III. SAN BERNARDINO FAILS TO PROTECT PEOPLE FROM VIOLENCE**

3 32. People in Defendant's custody face a substantial risk of harm from
4 violence at the hands of other incarcerated people due to its policy and practice of
5 failing to adequately supervise and classify people in its custody. Vulnerable
6 individuals are regularly assaulted and victimized by other individuals in the
7 facilities or during transportation because Defendant has failed to take reasonable
8 measures to protect them. Defendant is deliberately indifferent to the danger of
9 assault faced by people in its custody.

10 33. Given the structural design of the housing units, there are not enough
11 correctional officers assigned to each unit to adequately supervise people. In West
12 Valley Detention Center, officers are stationed in an enclosed control booth that
13 overlooks several separate housing pods. Officers cannot see all areas of the
14 housing pods from the control booth, and there are substantial periods of time when
15 there are no officers in the pods. As a result, people are often assaulted in the
16 housing units when officers are not looking or present. In February 2015, former
17 plaintiff George Topete, who is no longer in Defendant's custody, was assaulted
18 during a riot in his housing unit when there were no officers present. Defendant
19 knew the riot was going to happen because an individual wrote a note to correctional
20 officers about the planned riot, but nothing was done to prevent it. During the riot,
21 Mr. Topete tried to avoid the fighting by standing next to the door where the officers
22 would enter. While he stood there, he was punched in the face, hit with a milk crate,
23 and hit with a plastic bedframe before he finally used his cane to keep attackers
24 away from him. Correctional officers did not enter the housing pod until several
25 minutes later.

26 34. Defendant does not adequately classify and assign people to housing
27 locations where they will be safe from injury and violence. Individuals who are
28 incompatible are regularly housed together. For example, in September 2015, a

1 gang member was stabbed repeatedly in his cell by a rival gang member. Defendant
2 moved the victim to another housing unit for a few days, but then moved him back
3 to the same housing unit where he was again stabbed repeatedly. Defendant knew
4 that one or both of these assaults was going to occur because correctional officers
5 intercepted a note discussing the planned attack. In other instances, people who
6 notify staff that they are gang “drop-outs” are housed with the general population,
7 instead of in protective custody, where they are attacked by active gang members.
8 People who are obviously psychotic and unstable are also housed with the general
9 population where they assault or are assaulted by other individuals.

10 35. Even when Defendant properly classifies people, they face an
11 unreasonable risk of violence when they leave their housing units. Individuals with
12 different classifications are placed together in holding cells when they wait for court
13 hearings or other appointments and in vehicles when they are transported to other
14 locations such as the courthouse, hospital, or other jail facilities. What is more,
15 individuals with different classifications are chained together in these holding cells
16 and vehicle transports. A significant percentage of assaults occur outside of the
17 housing units.

18 36. When individuals notify staff members that they are at risk of assault,
19 Defendant fails to adequately respond and ameliorate the risk. Correctional officers
20 laugh at or ignore them, tell them that they have no choice but to “get along,” or in
21 some instances even encourage them to fight when they notify them of a risk of
22 violence. Correctional officers do not arrive on the scene of an attack until it is
23 completed, if they are ever aware of an attack at all.

24 37. As a result of these policies and practices, there is a high rate of
25 violence, and people are suffering from serious injuries. In fact, most people who
26 are assaulted require medical attention, oftentimes at an off-site emergency room.
27 Defendant has failed to take reasonable measures to mitigate this harm, and, as a
28 result, a culture of violence between incarcerated individuals flourishes.

1 **IV. DEFENDANT DISCRIMINATES AGAINST PEOPLE WITH DISABILITIES**

2 38. Defendant has a policy and practice of failing to ensure that people
3 with disabilities have equal access to programs, services, and activities in the jails.

4 39. At the time of intake, Defendant does not appropriately identify
5 individuals' disabilities and needed assistive devices. Defendant's intake screening
6 form does not include any questions about physical disabilities, and there is no place
7 to document if an individual requires a cane, wheelchair, walker, or accessible
8 housing.

9 40. Defendant does not timely provide appropriate assistive devices,
10 including but not limited to wheelchairs, walkers, crutches, canes, braces, and
11 hearing aids, to people who require them, if they ever provide them at all. For
12 example, a jail physician ordered a four-wheeled walker for a woman with a
13 mobility impairment in March 2015. She did not receive the walker until over three
14 months later, and then only after Plaintiffs' counsel repeatedly asked Defendant to
15 provide it.

16 41. After intake, Defendant does not house people with physical disabilities
17 in locations where they can safely programs and services. For example, Defendant
18 did not house Mr. Topete, who uses a wheelchair, in an accessible housing unit. His
19 wheelchair did not fit through his cell door, which meant that he had to stand up,
20 fold his wheelchair, push it through the doorframe, and then unfold the wheelchair
21 again once inside. There were no grab bars next to the toilet inside his cell or the
22 shower. Defendant forced him to go up and down stairs, without any assistance, to
23 access the visiting room to visit his family. Once he reached the top of these stairs,
24 Defendant did not provide him with his wheelchair that remained on the floor
25 below. Mr. Topete fell and was at risk of serious injury as a result of Defendant's
26 failure to accommodate him. Defendant does not have enough housing units
27 equipped with accessible features to meet the needs of its current jail population.

28 42. Defendant violates the rights of people with psychiatric and/or

1 intellectual disabilities by housing them in solitary confinement. Solitary
2 confinement, or locking people in their cells for 22 hours a day or longer, can be
3 traumatic for everyone, but even more traumatic for people with psychiatric and/or
4 intellectual disabilities. Defendant has not modified its policies and procedures to
5 accommodate people with such disabilities so that they do not suffer harm from
6 solitary confinement. Defendant locks people with psychiatric and/or intellectual
7 disabilities in solitary confinement for nonconforming and erratic behaviors related
8 to their conditions, some of which could have been avoided if Defendant provided
9 adequate mental health care or accommodations. The harsh conditions and the lack
10 of mental health care or accommodations cause them to continue and escalate these
11 symptomatic behaviors. In response, Defendant locks them in solitary confinement
12 for longer periods of time. Defendant's policy and practice of locking people with
13 psychiatric and/or intellectual disabilities in solitary confinement, based on their
14 disabilities, inappropriately deprives them of access to programs, services, and
15 activities that are only available in less restrictive settings.

16 43. Defendant does not provide timely or adequate access to medical
17 supplies or equipment for people with physical disabilities. People who require
18 colostomy supplies are at risk of infections because Defendant does not consistently
19 deliver the appropriate supplies. Mr. Topete, in addition to a wheelchair, required
20 the use of a C-PAP machine to sleep at night. Defendant housed him in a cell that
21 did not have an electrical outlet, and required him to sleep in the dayroom if he
22 wanted to plug in his C-PAP machine. Defendant also required Mr. Topete to drag
23 a plastic bedframe and mattress to and from storage, without assistance, many
24 evenings and the following mornings. Once Mr. Topete managed to get his bed into
25 the dayroom, he had difficulty getting in and out of the bed because the frame sat
26 directly on the ground and it was difficult for him to bend and stoop. At least a few
27 times a month, Mr. Topete woke up choking and gasping for air because
28 correctional officers had turned off the power in the dayroom and he could not

1 breathe through his C-PAP machine without electricity.

2 44. Defendant does not have an effective complaint procedure for people to
3 contest disability discrimination. The only mechanism Defendant provides to raise
4 disability issues is the jail grievance form. However, individuals must ask
5 correctional officers for grievance forms who often refuse to provide them.
6 Defendant requires correctional officers to review and sign any grievances before
7 they are processed, but many officers attempt to dissuade prisoners from filing them,
8 threaten retaliation for use of the grievance process, or refuse to sign or process the
9 forms. Moreover, many people with disabilities are unaware of Defendant's
10 obligation to ensure equal access to programs, services, and activities because
11 Defendant has failed to provide notice of their disability related rights as required by
12 federal law.

13 45. Defendant's policies and procedures regarding screening, housing,
14 assistive devices and medical supplies, grievances, and the use of solitary
15 confinement for people with disabilities is a direct violation of the ADA and Section
16 504 of the Rehabilitation Act.

17 **V. CLASS ALLEGATIONS**

18 46. Plaintiff Rahshun Turner brings this action on his own behalf and,
19 pursuant to Rule 23(a), b(1), and (b)(2) of the Federal Rules of Civil Procedure, on
20 behalf of all people who are or will in the future be incarcerated in the San
21 Bernardino County Jail.

22 47. All class members are at risk of harm due to the following policies and
23 practices:

24 (a) Using force that subjects people to serious injury or the risk of
25 serious injury even when it is unnecessary to control behavior or maintain order in
26 the jails;

27 (b) Denying minimally adequate health care including identification
28 and monitoring of serious conditions, sufficient staffing levels, timely access to

1 appropriate clinicians, medications, and treatment plans, effective suicide prevention
2 practices, and the complete range of health care services necessary to maintain
3 health;

4 (c) Failing to adequately supervise and classify individuals to ensure
5 that they do not face an unreasonable risk of injury and violence from other
6 incarcerated individuals.

7 People with disabilities also face the additional risk of disability
8 discrimination due to Defendant's inadequate policies and practices regarding
9 solitary confinement, assistive devices and medical supplies, accessible housing, and
10 grievances.

11 48. There are questions of law and fact common to the class including
12 whether Defendant by its policy and practice of (1) denying minimally adequate
13 mental health, medical, and dental care violates the Due Process Clause of the
14 Fourteenth Amendment and the Cruel and Unusual Punishment Clause of the Eighth
15 Amendment; (2) using excessive force violates the Due Process Clause of the
16 Fourteenth Amendment and the Cruel and Unusual Punishment Clause of the Eighth
17 Amendment; (3) denying adequate supervision and classification to protect people
18 from violence violates the Due Process Clause of the Fourteenth Amendment and
19 the Cruel and Unusual Punishment Clause of the Eighth Amendment; (4) denying
20 assistive devices, medical supplies, and accessible housing to people with physical
21 disabilities violates the ADA and Section 504 of the Rehabilitation Act; and (4)
22 locking people with psychiatric disabilities and/or intellectual disabilities in solitary
23 confinement based on their disabilities violates the ADA and Section 504 of the
24 Rehabilitation Act.

25 49. Since there are thousands of class members, separate actions by
26 individuals would in all likelihood result in inconsistent and varying decisions,
27 which in turn would result in conflicting and incompatible standards of conduct for
28 Defendant.

1 of herein, and has condoned or been deliberately indifferent to such conduct. It
2 should be obvious to Defendant and to any reasonable person that the conditions
3 imposed on class members for many months or years cause tremendous mental
4 anguish, suffering, and pain to such individuals. Moreover, Defendant has
5 repeatedly been made aware, through administrative grievances and written
6 complaints, that class members are currently experiencing, or are at risk of,
7 significant and lasting injury.

8 **Second Cause of Action**
9 **(Eighth Amendment – Cruel and Unusual Punishment, 42 U.S.C. § 1983)**

10 56. Plaintiff incorporates by reference each and every allegation contained
11 in Paragraphs 1 - 54 as if set forth fully herein.

12 57. By the policies and practices described herein, Defendant subjects
13 Plaintiff and the class to a substantial risk of serious harm and injury from
14 inadequate health care, violence between prisoners, and excessive force, and has
15 violated their right to be free from cruel and unusual punishment under the Eighth
16 Amendment to the United States Constitution. These policies and practices have
17 been and continue to be implemented by Defendant and its agents, officials,
18 employees, and all persons acting in concert under color of state law, in their official
19 capacity, and are the proximate cause of the Plaintiff's and the class's ongoing
20 deprivation of rights secured under the Eighth Amendment.

21 58. Defendant has been and is aware of all of the deprivations complained
22 of herein, and has condoned or been deliberately indifferent to such conduct. It
23 should be obvious to Defendant and to any reasonable person that the conditions
24 imposed on class members for many months or years cause tremendous mental
25 anguish, suffering, and pain to such individuals. Moreover, Defendant has
26 repeatedly been made aware, through administrative grievances and written
27 complaints, that class members are currently experiencing, or are at risk of,
28 significant and lasting injury.

1 **Third Cause of Action**
2 **(Americans with Disabilities Act)**

3 59. Plaintiff incorporates by reference each and every allegation contained
4 in Paragraphs 1 - 54 as if set forth fully herein.

5 60. Plaintiff Turner and other class members with physical, psychiatric, or
6 intellectual disabilities are qualified individuals with disabilities as defined in the
7 ADA. They have an impairment that substantially limits one or more major life
8 activities, they have a record of such impairment, or they are regarded as having
9 such an impairment. All people with disabilities in the jails meet the essential
10 eligibility requirements for the receipt of services or the participation in programs or
11 activities provided by Defendant. 42 U.S.C. § 12102(2); 42 U.S.C. § 12131(2).

12 61. Defendant is a public entity as defined under 42 U.S.C. § 12131(1)(A).

13 62. Defendant violates the ADA by failing to ensure that people with
14 disabilities have access to, are permitted to participate in, and are not denied the
15 benefits of, programs, services, and activities. 42 U.S.C. § 12132; 28 C.F.R. §
16 35.152(b)(1).

17 63. Defendant violates the ADA by failing to make “reasonable
18 modifications in policies, practices, or procedures when the modifications are
19 necessary to avoid discrimination on the basis of disability” 28 C.F.R. Section
20 35.130(b)(7).

21 64. Defendant violates the ADA by failing to “ensure that inmates or
22 detainees with disabilities are housed in the most integrated setting appropriate to
23 the needs of the individuals.” 28 C.F.R. § 35.152(b)(2).

24 65. Defendant violates the ADA by failing to “furnish appropriate auxiliary
25 aids and services where necessary to afford individuals with disabilities an equal
26 opportunity to participate in ... a service, program, or activity of a public entity.” 28
27 C.F.R. § 35.160(b)(1).

28 66. Defendant violates the ADA by failing to notify people about their

1 rights under the ADA while detained in its jails. 28 C.F.R. § 35.106.

2 67. Defendant violates the ADA by failing to “adopt and publish grievance
3 procedures providing for prompt and equitable resolution of complaints alleging any
4 action that would be prohibited by ... [the ADA].” 28 C.F.R. § 35.107(b).

5 68. As a result of Defendant’s policies and practices regarding people with
6 disabilities in its jails, Plaintiff Turner and other class members with disabilities do
7 not have equal access to jail activities, programs, and services for which they are
8 otherwise qualified.

9 **Fourth Cause of Action**
10 **(Section 504 of the Rehabilitation Act)**

11 69. Plaintiff incorporates by reference each and every allegation contained
12 in Paragraphs 1 - 54 as if set forth fully herein.

13 70. Plaintiff Turner and other class members with disabilities are qualified
14 individuals with disabilities as defined in Section 504 of the Rehabilitation Act, 29
15 U.S.C. § 794.

16 71. Defendant receives federal funding within the meaning of the
17 Rehabilitation Act.

18 72. Defendant violates Section 504 of the Rehabilitation Act by
19 discriminating against people with disabilities solely on the basis of their
20 disabilities. 29 U.S.C. § 794.

21 73. Defendant violates Section 504 of the Rehabilitation Act by failing to
22 reasonably accommodate people with disabilities in its facilities, programs,
23 activities, and services.

24 74. Defendant’s policy and practice of discriminating against people with
25 psychiatric and/or intellectual disabilities in the use of solitary confinement is not
26 reasonably related to legitimate penological interests because (1) it worsens their
27 psychiatric conditions; (2) there are no alternative means for them to access
28 programs, services, and activities; (3) there are alternative means to safely and cost-

1 effectively house them in the jails; and (4) it is an exaggerated response as they do
2 not require restrictive housing on the basis of their disabilities.

3 **PRAYER FOR RELIEF**

4 75. Plaintiff and the class he represents have no adequate remedy at law to
5 redress the wrongs suffered as set forth in this complaint. Plaintiff has suffered and
6 will continue to suffer irreparable injury as a result of the unlawful acts, omissions,
7 policies, and practices of the Defendant as alleged herein, unless Plaintiffs are
8 granted the relief they request. The need for relief is critical because the rights at
9 issue are paramount under the Constitution of the United States, the ADA, and
10 Section 504 of the Rehabilitation Act.

11 76. WHEREFORE, Plaintiff on behalf of himself and the class he
12 represents, requests that this Court grant him the following relief:

13 A. Declare the suit is maintainable as a class action pursuant to Federal Rule
14 of Civil procedure 23(a) and 23(b)(1) and (2);

15 B. Adjudge and declare that the conditions, acts, omissions, policies, and
16 practices of Defendant and its agents, officials, and employees are in violation of the
17 rights of Plaintiff and the class he represents under the Fourteenth and Eighth
18 Amendments to the U.S. Constitution, the ADA, and Section 504 of the
19 Rehabilitation Act;

20 C. Enjoin Defendant, its agents, officials, employees, and all persons acting
21 in concert under color of state law or otherwise, from continuing the unlawful acts,
22 conditions, and practices described in this Complaint;

23 D. Order Defendant, its agents, officials, employees, and all persons acting in
24 concert under color of state law or otherwise, to provide minimally adequate mental
25 health, medical, and dental care, including but not limited to sufficient intake
26 screening, sufficient staffing, timely access to appropriate clinicians, timely
27 prescription and distribution of appropriate medications and supplies, timely access
28 to specialty care, and timely access to competent therapy, inpatient treatment, and

1 suicide prevention;

2 F. Order Defendant, its agents, officials, employees, and all persons acting in
3 concert under color of state law or otherwise, to develop and implement, as soon as
4 practical, a plan to eliminate the excessive use of force. Defendant's plan at a
5 minimum must address deficiencies in use of force policies and procedures, training,
6 supervision, investigations, and disciplinary practices;

7 G. Order Defendant, its agents, officials, employees, and all persons acting in
8 concert under color of state law or otherwise, to develop and implement, as soon as
9 practical, a plan to reduce the risk of injury and violence between individuals in its
10 custody. Defendant's plan at a minimum must address deficiencies in classification
11 policies and procedures, staffing levels, and policies and practices related to the
12 transportation of people in its custody;

13 H. Order Defendant, its agents, officials, employees, and all persons acting in
14 concert under color of state law or otherwise, to provide equal access to programs,
15 services, and activities for people with disabilities, including but not limited to
16 housing people with physical disabilities in accessible housing appropriate to their
17 needs, timely delivery of and appropriate access to assistive devices and medical
18 supplies, housing people with psychiatric and/or intellectual disabilities in the least
19 restrictive and most integrated settings appropriate to their needs, providing an
20 effective grievance system to contest disability discrimination, and notifying people
21 with disabilities their rights under the ADA and Section 504 of the Rehabilitation
22 Act.;

23 I. Award Plaintiffs, pursuant to 29 U.S.C. § 794, 42 U.S.C. §§ 1988, 12205,
24 and 12133, the costs of this suit and reasonable attorneys' fees and litigation
25 expenses;

26 J. Retain jurisdiction of this case until Defendant has fully complied with the
27 orders of this Court, and there is a reasonable assurance that Defendant will continue
28 to comply in the future absent continuing jurisdiction; and

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

K. Award such other and further relief as the Court deems just and proper.

Dated: September 28, 2016

PRISON LAW OFFICE

By: /s/ Margot Mendelson

MARGOT MENDELSON
DONALD SPECTER
Attorneys for Plaintiffs