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23 UNITED STATES DISTRICT COURT
24 NORTHERN DISTRICT OF CALIFORNIA
25 SAN FRANCISCO DIVISION

26 MARGARET BENAY CURTIS-BAUER
27 on behalf of herself and all others similarly
28 situated,

Plaintiffs

vs.

MORGAN STANLEY & CO.
INCORPORATED, f/k/a/ MORGAN
STANLEY DW, INC.,

Defendant.

Case No. C 06 3903 (TEH)

**DEFENDANT'S REPLY MEMORANDUM
IN RESPONSE TO THE OBJECTORS'
OBJECTIONS AND IN SUPPORT OF
FINAL APPROVAL**

Date: June 16, 2008
Time: 10:00 AM
Dept.: Courtroom 12, 19th Fl
Before: Hon. Thelton E. Henderson

1 **I. INTRODUCTION**

2 Defendant Morgan Stanley & Co. Incorporated (“Defendant” or “Morgan Stanley”)
 3 hereby replies to the objections filed on April 28, 2008 by the Moore Group of Opt-Outs,
 4 additional Opt-Outs¹, and Objectors Debra Frazier, Jonathan Glover, Latrissa Gordon, Peter
 5 Meme, Marshall Miller, Jerome Senegal, Marilyn White², and Kenneth Winn³ (the “Objectors”).
 6 The Moore Group⁴, which filed objections during the preliminary approval stage of these
 7 proceedings (See Docket Nos. 95, 119, 123, 145 and 152) reasserts the same objections, along
 8 with the additional Opt-Outs, against final approval (See Docket No. 162). The Objectors⁵ now
 9 also assert the identical objections raised by the Moore Group during the preliminary approval
 10 hearing (See Docket No. 161). The Moore Group, the additional Opt-Outs and the Objectors are
 11 all represented by Stowell & Friedman (“Objectors’ counsel”).

12 Plaintiff responded to these objections in Plaintiff’s Separate Memorandum of Points and
 13 Authorities in Support of Joint Motion for: (1) Final Approval of Class Action Settlement; (2)
 14 Certification of Settlement of Class; and (3) Approval and (4) Distribution of Settlement Funds.
 15 No objections or responses to the Motion for Final Approval were filed by the May 27, 2008
 16 deadline. In this Reply Brief, Defendant responds only to the objections that relate specifically to
 17 it and to those which Defendant believes it may more effectively address.

18 _____
 19 ¹ The Moore Group of Opt-Outs and additional opt-Outs includes Ronald Moore, Morris Allen, Jr., Michael
 20 Barnett, Anthony Bell, Patrick Carter, Martin Dixon, Ernest Dorsey, Theron Cyrus, Lanta Evans-Mott, Janice Grant,
 21 John Greer, Vincent Griffin, Mark Lewers, Maurice Mabon, Carlton McDowell, Sarah Nyamuswa, James Owens,
 22 Brian Roy, Hubert Stallings, Marion Tucker, and Denise Williams. John Greer, who was initially identified as a
 23 member of the Moore Group, filed a timely rescission of his Opt-Out and, thus, may not be a member of the Moore
 24 Group.

25 ² Marilyn White does not have standing to object to the settlement, as she is not a member of the class by virtue of
 26 executing a General Release of All Claims against Morgan Stanley on April 21, 2006, which followed her
 27 termination. *See* Supplemental Declaration of Alexa B. Pappas ¶2, Exhibit A, ¶¶6-8.

28 ³ Kenneth Winn does not have standing to object to the settlement, as he is not a member of the class by virtue of
 the fact that his employment with Morgan Stanley was terminated on August 30, 2002. Thus, Mr. Winn’s
 employment with Morgan Stanley is outside of the class period of October 12, 2002 to December 3, 2007. *See*
 Supplemental Declaration of Alexa B. Pappas ¶3.

⁴ The Moore Group includes Ernest Dorsey. However, Mr. Dorsey does not have standing to object the
 settlement. During Dorsey’s employment with Morgan Stanley, he was neither a Financial Advisor nor a Registered
 Financial Advisor Trainee. Thus, he is not a class member, as defined by the settlement agreement. *See*
 Supplemental Declaration of Alexa B. Pappas ¶2, Exhibit A, ¶4.

⁵ Objector Billy Manning also filed objections, which also reiterates allegations of the Moore Group but who so
 far appears to be unrepresented by Moore counsel.

1 Among the arguments Objectors make in support of their claim that the settlement is
 2 unfair are: (1) the Court does not retain jurisdiction; (2) there is no reporting of the progress of the
 3 settlement to the Court; (3) only Class Counsel can enforce its provisions; (4) there are no goals
 4 and timetables, and Morgan Stanley is only required to use its “best efforts” with respect to
 5 increasing representation numbers of African-Americans and Latinos in hiring, compensation,
 6 retention, partnerships and promotions; (5) it is inappropriate to use Dr. Kathleen Lundquist as
 7 one of the Industrial Psychologists; (6) the agreement does not address mandatory arbitration; (7)
 8 that the new account distribution policy was not made available to former employees; (8) the
 9 Supreme Court’s *Ledbetter* decision justifies a higher settlement amount; and (9) Morgan Stanley
 10 should be required to reform its teaming policies.

11 As demonstrated below, these arguments ignore or misread specific provisions in the
 12 Settlement Agreement, are inconsistent with agreements Objectors’ counsel entered into and rely
 13 upon, and are based on erroneous understandings of the facts and law. Therefore, this Court
 14 should reject these objections and grant final approval of the settlement.

15 **II. ARGUMENT**

16 **THIS COURT SHOULD GRANT FINAL APPROVAL OF THE SETTLEMENT**
 17 **AGREEMENT BECAUSE THE OBJECTIONS RAISED ARE WITHOUT MERIT.**

18 **A. Contrary To The Assertion Of The Objectors, This Court Maintains**
 19 **Jurisdiction Over the Enforcement of This Settlement Agreement.**

20 Objectors argue that the settlement is unfair because this Court does not retain
 21 jurisdiction over the settlement. (See Docket No. 161 at Pg. 9). This objection is based on a
 22 misreading of the settlement agreement. The settlement agreement filed by the parties on
 23 February 11, 2008, provides that the Court retains jurisdiction to enforce the terms of the
 24 settlement agreement (see Settlement Agreement, Docket No. 159, at Pg. 47).⁶

25 This objection with which the Court has already dealt should be overruled.

26 _____
 27 ⁶ Objectors’ counsel raised this concern during the preliminary approval hearing. The parties represented to the
 28 Court at that time that it was their understanding that the final judgment did indeed reserve continuing jurisdiction in
 the Court. The Settlement Agreement was revised to specifically state that the Court would retain jurisdiction to
 enforce the terms of the settlement throughout the settlement term.

1 **B. Objectors Ignore the Extensive Reporting Requirements of the Settlement Agreement.**

2
3 Objectors also argue that the settlement is unfair because it does not require Morgan
4 Stanley to report its progress with respect to African-American and Latino representation,
5 compensation and promotion into management directly to the Court. (See Docket No. 161, Pg. 9).

6 This objection fails to consider the extensive reporting schemes that the settlement
7 agreement requires of Morgan Stanley, including extensive reporting to the Diversity Monitor,
8 Fred W. Alvarez, Esq. (Docket No. 159 at Pg. 29, Sec. VII G.1.). The Diversity Monitor will
9 receive monthly reports from Morgan Stanley regarding complaints of race discrimination and
10 resolution of investigations of such complaints. (*Id.* at pg. 30, Sec. VII G.1.a). The Diversity
11 Monitor will also receive quarterly reports regarding branches in which Branch Managers have
12 filed reports reflecting that they have deviated from the account distribution process. (*Id.* pg. 30).
13 The Diversity Manager will also monitor account distribution data, exception reports, and
14 complaints about policy compliance. (*Id.*) If the Diversity Monitor identifies issues of potential
15 non-compliance, the Diversity Monitor will inform Morgan Stanley and Class Counsel. Where
16 potential non-compliance has been identified, the Diversity Monitor shall have the right to audit
17 the activities in a branch, by reviewing documents, asking Branch Managers to provide
18 explanations and, if necessary, speaking to Financial Advisors in the branch. (*Id.*)

19 Diversity Monitor will also review the diversity-related quarterly self assessment process
20 for field sales management and the diversity component of the branch management compensation
21 process (*Id.* at Pg. 30.) and monitor the bi-annual training of management on EEO policy, and
22 policies against discrimination and retaliation, and ensure that all training agreed to has been
23 implemented. (*Id.* at g. 31.). The Diversity Monitor’s role will include review of how Human
24 Resources handles investigations and the resolution process for inquiries and complaints as well
25 as annual results of the exit interviews of African Americans and Latino Financial Advisors and
26 Registered Financial Advisor Trainees. (*Id.* at Pg. 32.)

27 The Diversity Monitor will also be responsible for providing reports to Class Counsel and
28 Morgan Stanley at least semi-annually regarding the items monitored including the analysis of

1 account distribution system. (*Id.* at pg. 31.) The Diversity Monitor shall report any incidents of
 2 potential material non-compliance with the settlement agreement to Class Counsel and Morgan
 3 Stanley and may do so on a more frequent basis than semi-annually. (*Id.* at pg. 31.) The
 4 Diversity Monitor will also maintain records throughout the terms of this settlement. (*Id.* at pg.
 5 31.)

6 In addition, the settlement agreement also provides for the joint appointment of Industrial
 7 Psychologists Dr. Kathleen Lundquist and Dr. Irwin Goldstein (Docket No. 159, at pg. 31, VII
 8 G.2.) Drs. Lundquist and Goldstein shall work with Morgan Stanley to develop innovative,
 9 meaningful, novel, state-of-the-art programs. The Industrial Psychologists shall monitor the
 10 implementation of the policies and initiatives that Morgan Stanley is obligated to undertake and
 11 on an annual basis monitor the representation rates of African-Americans and Latino in the
 12 Registered Financial Advisor Trainee and Financial Advisor positions and shall make Morgan
 13 Stanley's Diversity Monitor aware of the progress. (*Id.*)

14 Ironically, a review of the **two** settlement agreements cited most by Objecter's counsel,
 15 and for which they served as Class Counsel (*Martens v. Smith Barney Inc.*, 96 C-3779 (CBM)
 16 (S.D.N.Y.) ("*Martens*") and *Cremin v. Merrill Lynch*, Case No. 96 C-3773 (N.D. Ill.)
 17 ("*Cremin*")), do not require reporting of ongoing progress of the settlements to the court. (See
 18 Supplemental Declaration of Mark S. Dichter, ("Dichter Supp. Decl.") ¶¶ 2-3, Exhibits A and B).
 19 Thus, Objectors counsel's argument that a failure to include provisions requiring ongoing
 20 reporting to the Court demonstrates the unfairness of a settlement is extremely disingenuous.
 21 Given that neither the *Cremin* nor *Martens* settlements include a Diversity Monitor or Industrial
 22 Psychologists with such extensive reporting roles, the instant settlement provides for far more
 23 reporting that Objecter's counsel has previously required in its settlements.

24 **C. The Limitation of Enforcement To Class Counsel Is Identical to the Provisions**
 25 **in the *Cremin* and *Martens* Settlements**

26 Objectors' counsel, again, is disingenuous in their efforts to advance false issues as a
 27 means to defeat approval of the settlement. Both the *Cremin* and *Martens* settlement agreements
 28 contain the identical provisions limiting enforcement to Class Counsel that they now raise

1 objections about.⁷ Objectors counsel’s argument that inclusion of the same provision in the
 2 instant Settlement Agreement is unfair should be rejected.

3 **D. The Requirement To Use “Best Efforts,” Is Similar To the Provisions in the**
 4 **Cremin Settlement.**

5 The Objectors attack the settlement because it does not include measurable goals and
 6 timetables, but only requires Morgan Stanley to use its best efforts to meet the diversity goals of
 7 the settlement agreement. (Docket No. 161 at 9-10.) Objectors’ counsel cite their July 1998
 8 settlement in *Martens*, which included goals and timetables, as precedent that such provisions are
 9 necessary in employment discrimination cases. (*Id.*).

10 However, Objectors’ counsel conveniently ignore their stipulated settlement in *Cremin*, a
 11 gender discrimination class action against Merrill Lynch which was settled **after** *Martens* in
 12 September of 1998, and which contained no goals and timetable terms. (See Dichter Supp. Decl.,
 13 Ex. B.) In fact, like the settlement in the instant matter, *Cremin* required Merrill Lynch to comply
 14 in “good faith” with diversity programs. (Dichter Supp. Decl., Ex. B, Sec. 8, pg 58).

15 As Objectors’ counsel have sought and obtained court approval of a settlement with
 16 provisions that mirror the ones they now complain about in the instant case, this Court should
 17 overrule any such objections.

18 **E. Plaintiff’s Objection to the Role of Dr. Lundquist And Unwarranted Attack On**
 19 **Her Credentials Is Based on Erroneous Allegations**

20 The Objectors object to the joint appointment of Industrial Psychologist Kathleen
 21 Lundquist because of her work in other cases (Docket No. 161 at 9 11.) and because she is also
 22 serving as the industrial psychologist for *Augst-Johnson* settlement. Dr. Lundquist is a highly
 23 experienced professional, who brings an exceptional level of skill based on her expert experience
 24 working with both employers and employees in discrimination matters and the implementation of
 25

26 ⁷ In *Martens*, the settlement stipulation provided that “only Class Counsel [Stowell & Friedman], on behalf of the
 27 class, and Smith Barney shall have standing authority to bring any action to enforce this settlement stipulation.
 28 (Dichter Supp. Decl., ¶2, Exhibit A, ¶16.6.) Likewise, in *Cremin*, the agreement provides “except with respect
 to [the internal dispute resolution process], Class Counsel and the firm shall have the exclusive right to enforce
 the provisions of the settlement stipulation, and no other person shall have the right to enforce the provisions of
 the settlement stipulation. . . .” (Dichter Supp. Decl. ¶3 Exhibit B, ¶ 16.9)

1 programmatic relief. This issue was also addressed at the preliminary approval stage. The Court
2 found that “the injunctive relief package is not simply a ‘carbon copy’ of the relief that Morgan
3 Stanley has already agreed to in the *Augst-Johnson* settlement” (Docket No. 130 at 6) and that
4 “the industrial psychologists and diversity monitor provided for in the settlement will be devoting
5 additional time, analysis, and resources to address race issues, and not displacing relief already
6 agreed to in *Augst-Johnson*.” (*Id.*)

7 In ordering preliminary approval and citing the declaration of Dr. Lundquist, the Court
8 found that “the programmatic changes that Morgan Stanley will make as a result of the settlement
9 and of [Lundquist’s] recommendations will improve productivity, retention, and hiring of
10 minority financial advisors.” (Docket No. 158 at 15.) Based on this and other facts, the Court
11 found that “the programmatic relief set out in the settlement agreement is substantive,
12 meaningful, and valuable to the class.” (*Id.* at 16.)

13 The unwarranted attacks on the credentials of Dr. Lundquist and the suggestions that she
14 is somehow biased in favor of employers are completely unjustified and based on erroneous
15 claims. For example, in the *McReynolds v. Sodexo* case where Objectors claim that Dr.
16 Lundquist “defended employers’ policies,” Dr. Lundquist was in fact, the designated industrial
17 psychologist in the settlement, jointly selected by the parties and approved by the court, rather
18 than defending the employers’ policies (See Supplemental Declaration of Kathleen K. Lundquist
19 (“Lundquist Supp. Decl.” at ¶3)). Dr. Lundquist’s role was to develop new Human Resource
20 processes, including job analyses and selection processes, and to help the company become
21 compliant with the uniform guidelines. (*Id.*) Furthermore, Objectors conveniently ignore the fact
22 that Dr. Lundquist has testified on behalf of plaintiffs in a number of employment discrimination
23 class actions. (Lundquist Supp. Decl. at ¶7). Finally, Objectors “concern” that Dr. Lundquist
24 lacks financial services expertise is completely wrong. Dr. Lundquist has served as a consultant
25 for Citigroup, UBS, Goldman Sachs, Smith Barney and American Express; all of which are
26 financial services companies, (See Lundquist Decl. at ¶8). There simply is no valid basis to
27 challenge Dr. Lundquist.

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1 **F. Morgan Stanley Does Not Make Arbitration Mandatory**

2 Objectors also take issue with the settlement because it does not include an agreement not
3 to force mandatory arbitration of civil rights claims. (Docket No. 161 at 21.) Again, this
4 objection has been previously rejected by the Court at the preliminary approval stage. (Docket
5 No. 95 at 23). Further, the objection is without substance as there is no evidence in the record
6 that Morgan Stanley requires Financial Advisors to arbitrate discrimination claims. There is no
7 reason to reconsider this argument and it should be rejected.

8 **G. The Account Distribution Policy And PowerRankings Are Available To
9 Current Morgan Stanley Employees**

10 The Objectors reassert the argument made by the Moore Group during the preliminary
11 approval proceedings that they should be permitted to have access to the Account Distribution
12 Policy and PowerRanking system (Docket No. 161 at 11-12.). This argument fails for the same
13 reasons that this Court previously rejected them.

14 As the Court noted in its preliminary approval order, “The Power Ranking formula is
15 already in place as part of the *Augst-Johnson* settlement; disclosure of the formula here will serve
16 no purpose.” (Docket No. 158 at 16). Additionally, the Account Distribution Policy and
17 PowerRanking System are now available to all current Morgan Stanley employees through the
18 *Augst-Johnson* settlement. Therefore, this objection should be rejected.

19 **H. The Supreme Court’s Decision In *Ledbetter v. Goodyear Tire* Supports A Lower,
20 Not Higher, Settlement Amount**

21 In attacking the settlement, Objectors make reference to a statement by plaintiffs’ counsel
22 of a \$36 million “compensation shortfall.” However, any attempt to equate a compensation
23 shortfall to a measure of potential damages in this case ignores the nature of the compensation
24 system at issue and the claims in this case. Financial Advisors are compensated on a commission
25 basis, based on the revenue that they generate. Thus, any difference or “shortfall” in
26 compensation is directly attributable to the difference in the revenue generated. The relevant
27 question is “what are the monetary effects, if any, of the actions that Morgan Stanley took that
28 were both discriminatory and impacted a Financial Advisors’ earnings?” The existence of a

1 compensation disparity simply reflects that a Financial Advisor generates less revenue, but does
2 not at all establish the ultimate issue of whether there was a discriminatory act for which Morgan
3 Stanley was responsible that caused the disparity.

4 Objectors' counsel argue that Morgan Stanley will have the benefit of *Ledbetter v. Good*
5 *Year Tire*, 127 S. Ct. 2162 (2007) to argue that claims of compensation disparities, resulting from
6 actions taken during the settlement period, cannot be brought following the termination of the
7 settlement period. (Docket No.161 at page 15). Objectors misconstrue and misunderstand the
8 holding of *Ledbetter* and the effects it has on compensation claims.

9 In *Ledbetter*, the Court held that a Plaintiff must complain about discriminatory decisions
10 within their actionable statute of limitations period. 127 S. Ct. at 2169. Furthermore, a Plaintiff
11 cannot recover for a discriminatory decision that falls outside of the statute of limitations period,
12 even if those decisions have a present effect. *Id.* at 2172. Thus, under *Ledbetter*, the Objectors'
13 argument fails to appreciate that claims for past discrimination are no longer actionable, if not
14 previously complained about. Present-day complaints about compensation disparities based on
15 claims of discrimination that occurred earlier in the careers of Financial Advisors are likely no
16 longer actionable or recoverable, even if there were no settlement of the claims.

17 Thus, *Ledbetter* has significantly changed the value of claims based on prior acts. As for
18 future or present claims, neither *Ledbetter* nor the settlement agreement limits the ability to raise
19 new claims of discrimination. In fact, the settlement agreement provides for several avenues to
20 raise complaints, require monitoring to ensure compliance with non-discriminatory policies and a
21 structured mechanism to raise and pursue claims. This objection should be rejected.

22 **I. The Settlement Does Appropriately Address Partnerships and Teams**

23 Objectors further raise an objection to the settlement because they argue that it does not
24 reform partnerships or teams. (Docket No. 161 at 13-14.) This concern was also raised multiple
25 times in the Objectors' previously-filed objections and in the preliminary approval hearing. (See
26 Docket No. 95 at 22. During the preliminary approval hearing, Class Counsel also explained that
27 teams are not created by "a company policy per se" and that the Industrial Psychologists will be
28 charged with the duty of reviewing the team structure. (*Id.* at 73-74.).

1 In an effort to support their otherwise untenable objections Objectors cite to the EEOC
2 probable cause finding in *Dodson v. Morgan Stanley*, 2007 U.S. Dist. Lexis 85535 (W.D. Wash.
3 November 8, 2007), as holding that Morgan Stanley has teaming practices which could be found
4 to be discriminatory. Objectors' counsel outrageously distorts the facts and procedural
5 background of the *Dodson* case. *Dodson* involved a senior male Financial Advisor and a more
6 junior female Financial Advisor and their mutual agreement to enter into a limited partnership to
7 service a portion of the senior broker's business. When the senior broker selected a male broker
8 instead of Dodson as his partner to service a larger portion of the business, Dodson filed a claim
9 for gender discrimination. *See* 2007 U.S. Dist. Lexis 85535 pg. 6.

10 In finding only probable cause the EEOC did not find that Morgan Stanley had
11 partnership policies but that Morgan Stanley's policy was to allow Financial Advisors to choose
12 partners for themselves, which in that case resulted in "probable cause" to believe that the
13 Charging Party was denied a partnership based on her sex. (Docket # 161, Ex. H).

14 Moreover, after initially dismissing Dodson's disparate impact claim regarding
15 discriminatory partnership policies, the Court did not find on reconsideration that Morgan Stanley
16 had partnership policies. Instead the Court said "it is not appropriate for the Court to examine
17 into the sufficiency of Plaintiff's disparate impact claim [regarding partnership policies] on this
18 Motion for Reconsideration because it is simply not appropriately before the Court at this time.
19 *Dodson v. Morgan Stanley*, 2007 U.S. Dist. Lexis 85631 at pg 4 (W.D. Wash. November 20,
20 2007).

21 As the parties have determined, it is in the interest of the African-American and Latino
22 Financial Advisors for Morgan Stanley to work with the Industrial Psychologists to develop such
23 appropriate policies and increase minority representations in partnerships.

24 **III. CONCLUSION**

25 This Court should overrule each and every objection raised by the Objectors and grant
26 final approval to the settlement. As demonstrated above, the Objectors and their counsel have
27 had meaningful participation in the settlement proceedings and have repeatedly raised objections
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1 which this Court, Class Counsel and Defendant have demonstrated as insufficient to defeat final
2 approval.

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Dated: June 3, 2008

By: /s/ L. Julius M. Turman
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