

Law Office of Lainey Feingold

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American Express Braille Press Release

The following press release was issued as a result of a Settlement Agreement negotiated by Lainey and co-counsel Linda Dardarian using Structured Negotiations. The full American Express Braille Settlement Agreement is posted in the Alternative Formats Settlements Category.

Simplified Summary of this Document

American Express Announces the Availability of Braille and Large Print Card Statements for Persons with Vision Impairments

New York (June 9, 2005) — American Express today announced the availability of Braille and large print statements for American Express Cardmembers with vision impairments in the United States. Today's announcement continues American Express tradition of offering the highest level of service to all its customers.

Cardmembers can request the new service by calling the American Express toll-free customer service number at (800) 528-4800, or the customer service number listed on the back of their American Express Card.

According to the website of the American Foundation for the Blind, there are approximately 10 million blind and visually impaired people in the United States.

American Express Company is a diversified worldwide travel, network and financial services provider founded in 1850. It is a leader in charge and credit cards, Travelers Cheques, travel, financial planning, investment products, insurance and international banking. For more information, visit www.americanexpress.com.

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